

# **BRAND REPRESENTATIVE**

## THE PROFILE

Abercrombie & Fitch Co. is a leading global specialty retailer of high-quality, casual apparel for men, women and kids with an active, youthful lifestyle under its Abercrombie & Fitch, abercrombie kids, and Hollister Co. brands. A&F was founded in 1892 and is based in New Albany, Ohio. A&F sells merchandise through retail stores in the United States, Canada, Europe, Asia, Mexico, and the Middle East. The Company also operates e-commerce websites at www. abercrombie.com, www. abercrombiekids.com, www.hollisterco.com

#### THE JOB

The Hollister associate is truly engaged. They provide great customer service by anticipating and responding to customer needs. An individual who is outgoing, stylish, and helpful. They demonstrate a keen awareness of the store environment by ensuring they always remain approachable and warm. They are able to initiate conversations and connect with the customer by communicating in a genuine and articulate way; that ensures the customer is always the first priority. Demonstrates relatable, confident and highly social behaviors on the sales floor that translate into closing the sale.

## WHAT IT TAKES

- Adaptability / Flexibility
- Stress Tolerance
- Applied Learning
- Attention to Detail
- Multi-Tasking
- Work Ethic

# WHAT YOU'LL DO

- Customer Experience
- Store Presentation and Sales Floor
- Communication
- Asset Protection and Shrink
- Policies and Procedures
- Training and Development

Find a store in your area and apply online at www.careers.hollisterco.com

(C) @HOLLISTERCO • HOLLISTERCO.COM